



# XPERT COACH

## GM SYSTEMS XPERT COACH - ONLINE COACHING SUPPORT – Dealer-Paid

Participating GM Divisions: Chevrolet, Buick, GMC, Cadillac, Fleet & Commercial

Dealership Name: \_\_\_\_\_ BAC: \_\_\_\_\_ Division \_\_\_\_\_

Dealer Operator: \_\_\_\_\_

Zone Manager: \_\_\_\_\_

Contact: \_\_\_\_\_ Title: \_\_\_\_\_

Dealership Address: \_\_\_\_\_




City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

Coach requested (if applicable): \_\_\_\_\_

### GM Systems Xpert Coach – Dealer/Retailer-Paid, Online Coaching Support

Online sessions provide Dealership personnel with individualized coaching on a wide range of GM business processes and systems applications.

-  \$300 per session
-  Costs are billed to your Dealership’s Open Parts Account (BARS)
-  For more information, call the Xpert Coach Program Office at 888-592-2683

**GM Systems Business Process/Application support requested on:** \_\_\_\_\_

**Requestor’s Name:** \_\_\_\_\_

NOTE: Coach assigned to conduct your training will notify you to make arrangements for a date and time to conduct your requested training.

**To enroll, fax this completed form to 888-696-2684 or email to [indealershipcoach@gpstrategies.com](mailto:indealershipcoach@gpstrategies.com).**

Please read the following terms and conditions, then sign to indicate your agreement. I understand:

- I must be enrolled in Center of Learning to participate.
- If I request an Xpert Coach session, there is a \$300 charge for the session and session length cannot exceed 2 hours.
- I need to fax in this form to authorize a session. After faxing in the form, designated attendee(s) will be contacted by Coach to confirm a session date and time.
- Cancellation/rescheduling policies:** If I do not attend the scheduled session and have not cancelled the session, I will be invoiced \$300 for that session. Costs are billed to your Dealership’s Open Parts Account. I understand that I may reschedule up to 24 hours in advance of the session without penalty. To cancel a session, you must call 888-592-2683.

I have read the above terms and agree to these conditions.

Manager’s Signature: \_\_\_\_\_ Title: \_\_\_\_\_

Date: \_\_\_\_\_

